Effective Date: 04-30-2024

DUNE FINANCE SERVICES LLC ("DUNE FINANCIAL," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, and protect your personal information when you interact with our website, mobile applications, products, and services (collectively, the "Services"). By using our Services, you agree to the terms outlined in this Privacy Policy.

1. Information We Collect

We may collect different types of personal information from users, including but not limited to:

A. Information You Provide Directly

- Personal identifiers (e.g., name, address, email, phone number, date of birth, Social Security number, driver's license number).
- Financial information (e.g., bank account details, income, credit history, and transaction data).
- Business information (for commercial credit applicants, including company name, tax ID, and revenue details).
- Communication records (emails, customer support inquiries, and survey responses).

B. Information Collected Automatically

- **Device Information:** Information about the device you use to access our Services, including IP address, operating system, browser type, and hardware details.
- **Usage Information:** Data on interactions with our Services, such as pages visited, time spent on the site, and links clicked.
- Location Information: General geolocation data based on your device's IP address.
- Cookies and Tracking Technologies: We use cookies and similar technologies to enhance user experience, track interactions, and provide personalized services.

C. Information from Third Parties

We may obtain information about you from third-party sources, including credit bureaus, data analytics providers, business partners, and financial institutions.

2. How We Use Your Information

We use the collected information for the following purposes:

- **Providing Services:** To process transactions, manage credit accounts, and deliver financial services.
- **Account Management:** To verify identities, facilitate credit decisions, and provide customer support.
- **Marketing and Promotions:** To send promotional materials, special offers, and relevant financial updates.
- **Security and Fraud Prevention:** To detect, investigate, and prevent fraud, unauthorized access, or other security breaches.
- **Compliance with Laws:** To comply with applicable laws, regulatory requirements, and legal obligations.

3. How We Share Your Information

We may share your personal information under the following circumstances:

- With Service Providers: We share data with vendors who assist in processing payments, providing customer support, and managing analytics.
- **With Business Partners:** We may share relevant information with financial institutions and credit agencies for financing and underwriting purposes.
- **Legal and Regulatory Compliance:** We disclose information when required by law, court orders, or governmental regulations.
- **Corporate Transactions:** In the event of a merger, acquisition, or sale of assets, your information may be transferred to the involved parties.
- With Your Consent: We may share information with your consent for specific purposes.

4. Data Security

We implement industry-standard security measures to protect your personal information. While we strive to safeguard your data, no system is completely secure. You are responsible for keeping your login credentials confidential and notifying us of any unauthorized account activity.

5. Your Privacy Choices and Rights

Depending on your location, you may have the following rights regarding your personal information:

- Access & Correction: Request access to or correction of your personal data.
- Opt-Out of Marketing: Unsubscribe from promotional emails and marketing communications.
- **Delete Your Data:** Request deletion of your personal information, subject to legal requirements.

• Restrict Data Processing: Limit how we process your data under certain conditions.

To exercise these rights, contact us at contact@dunefs.net/ 754 308 2150.

6. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience and analyze site usage. You can manage cookie settings through your browser preferences.

7. Third-Party Links

Our Services may contain links to third-party websites. We are not responsible for the privacy practices of external sites. We encourage you to review their privacy policies.

8. Children's Privacy

Our Services are not intended for individuals under the age of 18. We do not knowingly collect or store information from minors.

9. Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be communicated via our website. Your continued use of our Services constitutes acceptance of the updated policy.

10. Contact Information

For questions or concerns about this Privacy Policy, please contact us at:

DUNE FINANCIAL LLC

5810 South University Dr. Suite 128, Davie, FL, 33328 contact@dunefs.net 754 308 2150

By using our Services, you acknowledge that you have read and understand this Privacy Policy.